



This form is used by Data Signs Pty Ltd in order to better assist our customers in the repair or service of your Data Sign product. Please fill in all the required details below. Illegible forms will not be processed; please write clearly. Attach this form with any products being shipped back to Data Signs for repair, or scan and email this document back. If an adequate fault description is not provided, Data Signs may need to complete a thorough analysis which may incur additional labour costs. Note: Third party products are not within the scope of service as carried out by Data Signs service personnel or its authorised dealerships or agents.

NON-WARRANTY REPAIRS PAYMENT TERMS: Pay before or on pick up or before shipping, unless otherwise agreed upon with Data Signs.

If **DROPPING YOUR SIGN(S) OFF TO A SERVICE CENTRE** on a truck tray, please be aware that Sign(s) without forklift pockets will incur an additional unloading charge. Sign(s) fitted with forklift pockets **MUST** be on the tray in the correct orientation to safely unload with a forklift (from rear of truck tray, NOT the side). Additional costs will be incurred for Sign(s) not loaded correctly.

Your Company / Business Details

Company / Business Name:

Address:

Phone:

Mobile:

Contact Name: Email:

Equipment Details

Equipment Type / Model: *ie. RM.32, VMS-BCP, VMS-65V, M2560 Controller, VMS-300 Sign, etc.*

Serial Number:

SMS Number:

Plant Number:

Fault Description: *(Please fill out this section with as much detail as possible explaining the equipment fault.)*

A. Signature of Authorised Company Representative for Drop-off – By signing this I agree to the payment terms outlined above.

Name: Date:

Signature:

IF SIGN DROP-OFF, PLEASE UNDO ALL LOCKS. IF DAMAGED, REMOVE FUSES

B. Pickup Confirmation – Please follow *Operations & Maintenance Manual* guidelines when towing and setting up trailer-mounted products.

Name: Date:

Signature:

Queensland Branch: 6 Motorway Circuit, Ormeau QLD 4208 ✉ qld@datasigns.com.au
 New South Wales Branch: 1/12 Saggart Field Road, Minto 2566 ✉ nsw@datasigns.com.au
 Authorised Dealerships in other States and Major regions

www.datasigns.com.au

