

Critical Information Summary

This summary does not reflect any discounts or promotions which may apply from time to time.



Telstra Wireless M2M Month To Month Data Plans

Plan	PAYG	30KB	50KB	100KB	500KB	1MB	3MB	5MB
Minimum Monthly Charge	\$0.90	\$1.45	\$1.60	\$1.90	\$2.30	\$3	\$4	\$5
Monthly Data Allowance	0KB	30KB	50KB	100KB	500KB	1MB	3MB	5MB
Total Minimum Cost	\$0.90	\$1.45	\$1.60	\$1.90	\$2.30	\$3	\$4	\$5
Fee for data usage exceeding monthly data allowance (per MB, charged per KB or part)	\$30	\$20	\$20	\$10	\$5	\$3	\$1.30	\$1.00

1024 bytes = 1 kilobyte (KB) and 1024 KB = 1 megabyte (MB) and 1024 MB = 1 gigabyte (GB). Unused Monthly Data Allowance expires each month.

NOTE: We do NOT cover data plan recommendations for cameras - User Beware!

Plan	10MB	150MB	300MB	VMS 1GB	VLSL 3GB	7GB	12GB	20GB
Minimum Monthly Charge	\$6.20	\$9.50	\$11.20	\$17	\$30	\$69	\$99	\$169
Monthly Data Allowance	10MB	150MB	300MB	1GB	3GB	7GB	12GB	20GB
Total Minimum Cost	\$7	\$10	\$15	\$20	\$39	\$69	\$99	\$169
Fee for data usage exceeding monthly data allowance (per MB, charged per KB or part)	60¢	6¢	4¢	3¢	3¢	10¢	5¢	5¢

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Information about the service

Your Telstra Wireless Machine to Machine (M2M) service lets you connect equipment over the Telstra mobile network, feeding up-to-the minute data to your central business applications and sending instructions back to your equipment.

You also need an M2M approved device, which isn't included in your Plan. You may bring your own device or acquire one from us.

Device Payment Contract (DPC)

You may purchase a M2M approved device to use with your Plan and pay it off over 24 interest-free monthly payments. If your Plan and the DPC have the same start date and 24-month term, you may receive a monthly credit. If you cancel early the remaining device payments will be higher as you'll no longer receive a credit.

Minimum term

Casual. There is no fixed or minimum term. You can cancel your Plan at any time, but if you cancel you will also need to pay any charges up to the point of cancellation.

What's included

Your Monthly Data is set out in the above table. Your Monthly Data is for use in Australia and unused data expires each month.

What's not included

Your Plan does not include M2M equipment or hardware or calls, SMS, MMS, circuit switched data services or International roaming.

Information about pricing

See the above table for your Plan pricing.

Your minimum monthly charge

If you use your service for things not included in your Plan or exceed your Monthly Data Allowances, you'll have to pay more than your minimum monthly charge set out in the table above.

Call, SMS and MMS in Australia

You will be automatically connected to the Telstra M2M Default Voice Plan. If you make a voice call to a standard Australian fixed or mobile number using the SIM card we provide with your Telstra Wireless M2M service, you'll be charged 42.5¢ per 30 seconds (or part) plus a call connection fee of 25¢. A 2-minute standard national mobile call costs \$2. Standard SMS in Australia is 25¢ per SMS.

Other call, SMS and MMS charges can be found at telstra.com/customer-terms

Data charges

Data charges are based on how much mobile data you use. See the above table to see how much you will be charged per MB on your Plan if you use more than your Monthly Data Allowance. These additional charges will be charged per KB or part, up to a maximum of \$500 per month. To understand how much data you might need go to telstra.com.au/postpaid-data-calculator

Early Termination Charge (ETC)

Your Plan does not have an ETC.

Other information

Using your service overseas

The cost of using your service overseas is higher than in Australia. Your monthly Plan allowance does not include use while you're overseas, so you will be charged separately for this usage. Here are the main charges that apply:

- data while overseas – \$3 per MB (charged per KB or part thereof);
- calls and SMS, which can be found at telstra.com.au/mobilephones/international-roaming/availability-pricing

Mobile coverage

You can access 4GX coverage if you have a 4GX compatible device and are in a 4GX coverage area. If you're outside 4GX areas or if you have a 4G or 3G device, you'll receive access to our 4G or 3G Coverage. Mobile coverage depends on a number of factors such as your device, location, surrounding landscape as well as the physical building you may be using your device from. To find out more about our mobile coverage and networks or how to optimise network performance visit telstra.com/coverage

Billing

Important information about your first bill

When you start or change your plan part way through a billing period, your first bill will have additional charges. Electronic bills and payment are free of charge. A \$2.20 charge applies to paper bills, a \$1.00 charge applies to payments made in person or via mail. Some exemptions may apply. For more information go to telstra.com/billpay

Mobile data usage information

You will be sent alerts in real-time when you reach 50%, 85% and 100% of your Monthly Mobile Data allowance. We will also send you an alert if Extra Data is added to your service.

To check your usage:

- login to My Account at telstra.com/myaccount
- use My Plan Manager by going to telstra.com/mpm on your mobile's browser (select the 'My' tab to view details)
- use the Telstra 24x7® App on your iPhone or Android smartphone (available on the App Store and Google Play)
- check the mobile data usage meter at telstra.com.au/my-data-usage

Find out more at telstra.com/myusage.

We're here to help

If you have questions about your plan visit telstra.com/contactus or call us on 13 2200 or 1800 808 981 (TTY), or +61 439 12 5109 if you are overseas.

Complaints or disputes

If you have a problem or complaint about your service, go to telstra.com/complaints

Further investigation

If we can't resolve your complaint, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058 or visit tio.com.au/about-us/contact-us

This is a summary only – the full legal terms for this Plan are available at telstra.com.au/customer-terms